Privacy Policy for MedMatch360

Updated August 23, 2023

1. Introduction

MedMatch360, LLC (MedMatch360) values its users' privacy. This Privacy Policy ("Policy") will help you understand how we collect and use personal information from those who visit our website or make use of our online facilities and services, and what we will and will not do with the information we collect. Our Policy has been designed and created to assure those affiliated with MedMatch360, LLC of our commitment and realization of our obligation not only to meet, but to exceed, most existing privacy standards.

We reserve the right to make changes to this Policy at any given time. If you have not registered with us and want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page. If you are a registered user, we will notify you via email of any changes or updates made to this Policy. If at any point in time MedMatch360, LLC decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether to permit the use of their information in this separate manner.

MedMatch360 services are related to a job board app and website providing services to clients and candidates within. We prioritize our user's privacy and abide by Google Play, Apple and all other privacy requirements. This policy outlines how we access, collect, use, and share personal and sensitive user data.

2. Data Collection and Use

We collect and use personal and sensitive data to enable the core functionality of our app and website and to enhance user experience. We will not use this data for advertising purposes without complying with the ads policy of Apple, Google Play or other publishers of MedMatch360's App or website.

3. Data Types Collected

To enable certain features of our app, MedMatch360 collects:

Personally identifiable information, specifically related to the information related to candidates job search or the recruiters/clients contact information

Financial and payment information, specifically related to the purchase of a job positing package and only by the recruiters/clients

4. Data Sharing

We do not sell any personal or sensitive user data. The transfer of data to service providers is only done for app functionality or legal reasons, such as compliance with a government request, applicable law, or during a merger or acquisition.

5. Data Security

All personal and sensitive user data is transmitted using modern cryptography, such as HTTPS. We also implement best practices to ensure your data is securely stored.

6. Runtime Permissions

Our app uses runtime permissions. We will request permissions only when necessary, and prior to accessing data gated by Android or Apple permissions.

7. Third-Party SDKs

If we integrate third-party SDKs that collect personal and sensitive user data, we ensure that our app meets the Prominent Disclosure and Consent requirements, including data access, collection, and use via the third-party code.

8. Restrictions

We never publicly disclose any personal and sensitive user data. This includes any data related to financial or payment activities or government identification numbers. MedMatch360 doesn't allow unauthorized publishing or disclosure of people's non-public contacts.

9. Child Safety

MedMatch360 ensures that any SDK integrated is approved for use in child-directed services.

10. Data Safety Section

We maintain a clear and accurate Data safety section on Apple and Google Play, detailing collection, use, and sharing of user data.

11. Privacy Policy Availability

This privacy policy is available on an active, publicly accessible, and non-geofenced URL. It is non-editable and consistent with our Apple and Google Play store listing.

12. App Set ID Usage

We adhere to the terms set by Apple and Google regarding the usage of the App Set ID, ensuring it is not used for ads personalization or connected to any Apple or Android identifiers or personal data for advertising purposes.

13. EU Personal Information

For users from the European Union or Switzerland, we:

Comply with all applicable privacy, data security, and data protection laws.

Access, use, or process EU Personal Information consistent with the consent obtained from the individual.

Implement measures to protect EU Personal Information against unauthorized access or loss.

Provide protection as required by the Privacy Shield Principles.

14. Contact Us

For any queries about this privacy policy or our data practices, please contact us at customerservice@medmatch360.com.

Please note that by using MedMatch360, you consent to the terms outlined in this privacy policy. We recommend users review our privacy policy periodically, as it may be updated to reflect any changes in our practices or for other operational, legal, or regulatory reasons.